

Part B: Conflict Styles

Things go awry in your conversation from above and conflict ensues between you and your boss. Using your imagination and what you know about the different conflict styles, create a dialogue which takes place between the two of you in the following scenarios:

- (a) both the boss and you use a competitive conflict style

boss: “ _____ ”
 you: “ _____ ”
 boss: “ _____ ”
 you: “ _____ ”
 boss: “ _____ ”
 you: “ _____ ”
 boss: “ _____ ”
 you: “ _____ ”

Explain what has happened in this dialogue: _____

- (b) the boss uses an accommodating conflict style and you use a _____ conflict style

boss: “ _____ ”
 you: “ _____ ”
 boss: “ _____ ”
 you: “ _____ ”
 boss: “ _____ ”
 you: “ _____ ”
 boss: “ _____ ”
 you: “ _____ ”

Explain what has happened in this dialogue: _____

(c) the boss tries to withdraw and you continue to demand (demand-withdraw pattern of conflict)

boss: “ _____ ”
you: “ _____ ”
boss: “ _____ ”
you: “ _____ ”
boss: “ _____ ”
you: “ _____ ”
boss: “ _____ ”
you: “ _____ ”

Explain what has happened in this dialogue: _____

Results of Self-Test (from <http://www.cios.org/encyclopedia/conflict/selftest.htm>):

How many questions did you get right? _____