

# SPCH 101, Interpersonal Communication

Lab Week 7  
Listening



[Begin activity](#)

# Listening Styles

Click on each of the styles to learn more about them. Once you have explored all four styles, begin the quiz.

[People-oriented](#)

[Content-oriented](#)

[Action-oriented](#)

[Time-oriented](#)

Click [here](#) to begin the quiz.

# People-Oriented Listener

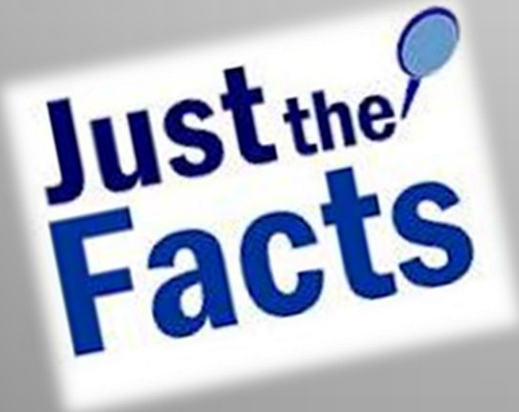
- This is the listener who focuses on the part of the message that deals with relationships between people, emotions people feel, etc.



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# Content-Oriented Listener

- This is the listener who focuses on facts, details, and evidence in a message—this person does better than other types of listeners with complex information



[Back to the listening styles chart.](#)

# Action-Oriented Listener

- This listener likes a message that is brief and well-organized—this kind of listener wants to know what the point of the message is—what does the sender want the listener/receiver to do about it?



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# Time-Oriented Listener

- This listener, like the action-oriented listener likes information to be succinct and to the point—this listener is often thinking about all the other things they need to get done



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# Listening Styles Quiz Scenario #1

- Robin tells her friend Jackie about the project Robin's boss wants Robin to work on.
  - When Jackie asks Robin what she is concerned about and what she wants Jackie to do about it, what kind of listening style does Jackie most exemplify?
    - a. [People-oriented](#)
    - b. [Action-oriented](#)
    - c. [Content-oriented](#)
    - d. [Time-oriented](#)

# Listening Styles Quiz Scenario #2

- Robin tells her friend Jackie about the project Robin's boss wants Robin to work on.
  - When Jackie asks questions about the project such as: *What does the project entail? When is it must you complete it? What resources will be required? What kind of listening style does Jackie most exemplify?*
    - a. [People-oriented](#)
    - b. [Action-oriented](#)
    - c. [Content-oriented](#)
    - d. [Time-oriented](#)



# Listening Styles Quiz Scenario #3

- Robin tells her friend Jackie about the project Robin's boss wants Robin to work on.
  - When Jackie asks questions about Robin's project such as: *Did your boss give you this project because he is mad at you? Who will be working on the project with you?, etc.*, what kind of listening style does Jackie most exemplify?
    - a. [People-oriented](#)
    - b. [Action-oriented](#)
    - c. [Content-oriented](#)
    - d. [Time-oriented](#)

# Listening Styles Quiz Scenario #4

- Robin tells her friend Jackie about the project Robin's boss wants Robin to work on.
  - When Jackie tells Robin to give her the basics of what is involved with the project so that she can work on her homework, what kind of listening style does Jackie most exemplify?
    - a. [People-oriented](#)
    - b. [Action-oriented](#)
    - c. [Content-oriented](#)
    - d. [Time-oriented](#)

# Scenario #1 Nope!



Sorry, [try again...](#)

# Scenario #2 Nope!



Sorry, [try again...](#)

# Scenario #3 Nope!



Sorry, [try again...](#)

# Scenario #4 Nope!



Sorry, [try again...](#)

# Scenario #1 Success!



Good, click [here](#) to view scenario #2

# Scenario #2 Success!



Good, click [here](#) to view scenario #3



# Scenario #3 Success!



Good, click [here](#) to view scenario #4

# Scenario #4 Success!



Good, click [here](#) to print your certificate of completion!

# Certificate of Completion

Name \_\_\_\_\_ has  
completed the Listening Styles activity and quiz.



Click “print” on your browser to print this page.

Listening empathy score (from p. 151 in the textbook): \_\_\_\_\_